

REC'D FEB 17 2010

Northeast Iowa Community Action Corporation
P.O. Box 487
305 Montgomery
Decorah, IA 52101

February 15, 2010

Dear Community Action:

We would like to thank you for the weatherization of our home this past fall 2009. We can truly feel *and* hear the difference. Our children tell us how much they like not having to wear extra clothes in the house just to stay warm. The house is very comfortable at a constant 68 degrees. In the past, we could tell how cold it was or how windy it was without even going outside. Now even windy days are not noticeable any longer. Also it is much quieter in the house with less noise coming from the outside. Ice jams on the sunroom roof are not visible now. And one very encouraging difference is that our gas bill has been cut in half for the recent month of January.

We would also like to say how much we appreciate the professionalism of the workers who did the insulating for us. We were not able to be at the house all the time since we both work, but never once did we have any doubt about not being there while the workers were. And when we were there, they were always polite and apologized if they had to walk through a room while we were in the room. And we would especially like to recognize Tim, Jim and Sarah for all their help.

We feel truly blessed that Community Action was there to help us through this cold and snowy winter, and we are certain that when air-conditioning season arrives we will continue to notice an improvement.

Thank you again!